

My name is SPC Barbara Budin. I work at the Kimbrough Laboratory and I facilitate building capacity and enhancing diplomacy by making sure that patients are cared for with kindness and compassion, the same way I would like to have my family members treated if they were receiving care here at Kimbrough.

You cannot have quality patient care without a little compassion for people, the two just go hand in hand. When I look at my job and the patient care process I try to walk myself through the shoes of the person themselves. The individual has come to the laboratory because they are in need of some sort of medical attention whether major or minor all situations need to be treated the same with an extra amount of care. This care first starts at the reception desk where I greet the patient with a smile, a friendly demeanor goes a long way. One portion of my job in the lab is to perform blood draws on patients, and unfortunately pain and discomfort are the byproducts of this. When I am setting up my supplies needed for blood draws I try to treat each patient as if they were a member of my own family and take the upmost care when doing these procedures.

Another portion of my job is specimen processing/testing, when dealing with patient specimens I ask myself if these were my samples I would want them to be accurate and correctly documented. The patient should not have to question the accuracy of the sample because I know that I did my job right. Finally when handling a patients results everyone is entitled to privacy and results should be covered, sealed, and stored away in a secure area. Once more if these results were a family member, friend or even my own I would want them to be handled with care.